

Agenda

Tuesday, May 5th

1:00pm - 5:30pm

Open Training

The room will be staffed by members of the Kadince customer, product, sales, and development teams. Attendees are encouraged to ask questions about how to accomplish something in Kadince, what their peers are doing to get the most value out of Kadince, or see a demo of a feature or module.

6:00pm - 9:00pm

Networking Reception

Come hear a brief welcome from Kadince and connect with your peers over a warm dinner.

Wednesday, May 6th

6:30am - 8:00am

Breakfast, Networking, and Work

Enjoy a warm, hotel breakfast while meeting other Kadince users. This is also a good time to check and send email so you can focus on the sessions to get the most out of the conference.

Open Training

The room will be staffed by members of the Kadince customer, product, sales, and development teams. Attendees are encouraged to ask questions about how to accomplish something in Kadince, what their peers are doing to get the most value out of Kadince, or see a demo of a feature or module.

8:00am - 8:30am

Welcome/State of Kadince

Hear a brief welcome message and a few announcements from the CEO of Kadince, Jared Hales.

8:30am - 9:00am

Kadince Roadmap

A presentation by Kadince CXO, Matt Garner, on what to expect from Kadince over the next few months.

9:00am - 10:00am

Support Discussion

A discussion about Kadince's ongoing efforts to support and train customers, including new initiatives to do so more effectively.

10:00am - 10:30am

Networking Break

Stretch your legs, use the restroom, grab a snack, and check your email.

10:30am – 12:00pm

Report Training and Peer Panel

Learn some new reporting tips and tricks from the Kadince team. This session will also include a select panel of peers ready to share their reporting secrets. Come ready with questions or ideas to share with others.

This session will be split into three groups/rooms (CRA, CSR, and Marketing).

12:00pm – 1:30pm

Networking Lunch

Eat a delicious buffet lunch. We encourage you to sit by someone new. This is also a good time to get caught up on work so you can focus during the sessions.

1:30pm – 3:00pm

Workflows Training and Peer Panel

Learn more about workflows and the time-saving automations they provide from the Kadince team. This session will also include a select panel of peers ready to share their workflow secrets. Come ready with questions or ideas to share with others.

This session will be split into three groups/rooms (CRA, CSR, and Marketing).

3:00pm – 3:30pm

Networking Break

Stretch your legs, use the restroom, grab a snack, and check your email.

3:30pm – 4:30pm

Events Discussion

You asked. We delivered. The new events feature has many uses. Listen to early adopters on how they are using this feature. If you're using events, provide feedback on how it could be improved. If you're not using events, come see how it can benefit your institution.

4:30pm – 8:30pm

Open Training

The room will be staffed by members of the Kadince customer, product, sales, and development teams. Attendees are encouraged to ask questions about how to accomplish something in Kadince, what their peers are doing to get the most value out of Kadince, or see a demo of a feature or module.

Thursday, May 7th

6:30am – 8:00am

Breakfast, Networking, and Work

Enjoy a warm, hotel breakfast while meeting other Kadince users. This is also a good time to check and send email so you can focus on the sessions to get the most out of the conference.

Open Training

The room will be staffed by members of the Kadince customer, product, sales, and development teams. Attendees are encouraged to ask questions about how to accomplish something in Kadince, what their peers are doing to get the most value out of Kadince, or see a demo of a feature or module.

8:00am - 9:00am

Improving Data Collection Peer Panel

A select panel of peers, moderated by Kadince will discuss best practices for successful data collection using forms.

This session will be split into two groups/rooms (Community and Marketing).

9:00am - 10:00am

New Features You May Have Missed

We'll highlight many of the new features we've released in the last year that you may have missed.

This session will be split into two groups/rooms (Community and Marketing).

10:00am - 10:30am

Networking Break

Stretch your legs, use the restroom, grab a snack, and check your email.

10:30am - 11:30pm

CRA Presentation

Back by popular demand, come listen to Regulator insiders Michael Wallace and Jason Keller discuss all things CRA.

Community Discussion

Join your peers for a discussion about community involvement challenges and best practices.

Marketing Discussion

Join your peers for a discussion about marketing challenges and best practices.

11:30pm - 1:00pm

Networking Lunch

Eat a delicious buffet lunch. We encourage you to sit by someone new. This is also a good time to get caught up on work so you can focus during the sessions.

1:00pm - 2:30pm

Customer Presentations

See all the exciting things you peers are doing! This will be a great opportunity to learn some ideas from your peers.

This session will be split into three groups/rooms (CRA, Marketing, and CSR).

2:30pm - 3:00pm

Networking Break

Stretch your legs, use the restroom, grab a snack, and check your email.

3:00pm – 4:30pm

Regulator Questions and Answers

Bring all your questions to a panel of experts. We've invited a few regulators to join us. This will be a great opportunity to clear up any confusion with regulations.

This session will be split into two groups/rooms (Community and Marketing).

4:30pm – 8:30pm

Open Training

The room will be staffed by members of the Kadince customer, product, sales, and development teams. Attendees are encouraged to ask questions about how to accomplish something in Kadince, what their peers are doing to get the most value out of Kadince, or see a demo of a feature or module.

Friday, May 8th

6:30am – 8:00am

Breakfast, Networking, and Work

Enjoy a warm, hotel breakfast while meeting other Kadince users. This is also a good time to check and send email so you can focus on the sessions to get the most out of the conference.

Open Training

The room will be staffed by members of the Kadince customer, product, sales, and development teams. Attendees are encouraged to ask questions about how to accomplish something in Kadince, what their peers are doing to get the most value out of Kadince, or see a demo of a feature or module.

8:00am – 9:30am

Guest Speakers

We're excited to host a guest speaker at this conference. The speaker booking has not been finalized, more details to come.

Open Training

The room will be staffed by members of the Kadince customer, product, sales, and development teams. Attendees are encouraged to ask questions about how to accomplish something in Kadince, what their peers are doing to get the most value out of Kadince, or see a demo of a feature or module.

9:30am – 10:00am

Break/Prepare for Group Picture

Get your Kadince shirt on, grab a quick snack, and head over to the picture location.

10:00am – 10:30am

Group Picture

Let's immortalize the good time we had together. Come join us for a big group picture with all the conference participants.

10:30am - 11:30am

Feature Enhancements Discussion

Spend an hour letting the Kadince team know what updates or new features you'd like to see in the next year.

This session will be split into three groups/rooms (CRA, CSR, and Marketing).

11:30am - 12:00pm

Closing Remarks

We'll gather together one last time to conclude the conference.

12:30pm - 5:00pm

Open Training

The room will be staffed by members of the Kadince customer, product, sales, and development teams. Attendees are encouraged to ask questions about how to accomplish something in Kadince, what their peers are doing to get the most value out of Kadince, or see a demo of a feature or module.

Who should attend?

Those who are at least a module admin in Kadince, meaning you have access to settings. New users may feel overwhelmed during the conference. Most of the content is focused on best practices, peer discussions, and is meant for intermediate to advanced level users.

What will I learn?

The conference will focus on new features you may not be aware of and ensure you're getting the most out of the features you are aware of. You'll have the opportunity to learn best practices from your peers. You'll also have the opportunity to hear from and ask questions to regulators and other experts in the field.